



HighlandGriffith
CHAMBER OF COMMERCE

Promoting Good Business

Chamber Events Calendar

HIGHLANDGRIFFITHCHAMBER.COM

TURNING CUSTOMER SERVICE INTO SALES

Presented by: NW Indiana Chamber Executives
Wednesday, November 7th



International Speaker, Trainer, & Author David K. Aaker, IOM

This lively and interactive two-hour workshop is designed to inspire employers with tested methods to improve customer service and help your employees to make positive changes that will stimulate company growth.

**Two Sessions
for your
convenience
8am-10am
-or-
1pm-3pm**

\$35 per person

**Avalon Manor
3550 E. US Hwy
30
Merrillville**

What would the value of your business be if you could "add one customer for life, each day?"

Clear, specific examples of Customer Service, Communication Tools that work, the Ethics of Customer Service, and ideas that invite customers to return will be augmented by audience participation.

3 WAYS TO REGISTER:

ONLINE Fast & Secure

www.crossroadschamber.org

FAX Complete the form
and fax to: 219.736.6223

MAIL

Complete the form and mail with payment to:
Crossroads Regional Chamber of Commerce
440 W. 84th Drive, Merrillville, IN 46410

Reservation Request:

- ☐ Attending Morning Session (8-10am)
☐ Attending Afternoon Session (1-3pm)

Payment Options:

Contact Name: _____
Company: _____
Mailing Address: _____
City, State & Zip: _____
Phone: _____ Email: _____

Check: _____ Cash: _____ Invoice: _____
Credit Card: Visa MC Discover Amex
CC#: _____
Exp Date: _____ Security Code: _____
Signature: _____

**For more information, please contact
Crossroads Regional Chamber of Commerce at 219.769.8180**



Wednesday, November 7, 2018
Griffith Branch YMCA
201 N. Griffith Blvd. · Griffith, IN 46319

4 pm to 8 pm

Local Businesses - Crafts - Food
Products & Services

FREE & Open to the public

Sponsored by the



HighlandGriffith
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8536 Kennedy Ave., Highland, IN 46322

219.923.3666

www.highlandgriffithchamber.com



FALL OPEN HOUSE



COME TOUR TRADEWINDS

Thursday, November 8, 2018
1 pm to 6 pm



**WE WILL HAVE COFFEE,
HOT CHOCOLATE
AND APPLE CIDER
AND SOME TREATS!**



Stop in anytime between 1 - 6 pm
3198 East 83rd Place, Merrillville

Can we count you in.... Let us know
by Nov. 6th, send email to:
events@tradewindservices.org
or call Deb, 219-945-3128

SUPPORTING PEOPLE WITH DISABILITIES FOR OVER 50 YEARS

www.tradewindsnwi.org





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Tuesday, November 13, 2018

Shipwreck Bar & Grill

840 S. Broad St., Griffith, IN

Networking 11:30 AM

Meeting 12 - 1 PM

Speaker: Larry Galler
Business Marketing Consultant

\$15.00 per person

RSVP by Friday, November 9th
to

219.923.3666 or

info@highlandgriffithchamber.com